

**Easterling, Deborah**

230165

**From:** Easterling, Deborah  
**Sent:** Monday, June 06, 2011 3:10 PM  
**To:** 'Angi Dombroski'  
**Subject:** RE: Carolina Water Letter of Protest

Dear Ms. Dombroski,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

From: Angi Dombroski [<mailto:angicwmeh@bellsouth.net>]  
Sent: Monday, June 06, 2011 9:37 AM  
To: Contact  
Subject: Carolina Water Letter of Protest

RECEIVED

JUN 12 2011  
PSC SC  
MAIL / DMS



\* Required Fields

Date: \* June 06, 2011

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Angela Dombroski

Mailing Address \* 282 Ridge Reserve Drive

City, State Zip \* Lake Wylie, SC 29710 Phone \* 803-631-5581

E-mail tjnang@bellsouth.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer of the company

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Our household of two people already pays an average of over \$115.00 per month for water service. We have lived in nine different locations over the last fifteen years and none come close to being this expensive even though most had far less ease of access to fresh water and much more reason to have higher costs of operation. Carolina Water has terrible service as far as their billing is concerned, which was admitted to me by one of the Utilities, Inc. representatives the last time that I had to call after having not received a monthly bill. We are quite regularly notified that there has been a line issue and our water has to be boiled until further notice. Just as often a neighbor will mention that they have received a call notifying of the need to boil but the house right next will not receive the call.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

If the hearing were to be held in the Lake Wylie area I would be willing to appear if needed.